

## WHERE DO I GO GUIDE

WHAT I NEED	WHERE TO GO
Money Withdrawal	<ul style="list-style-type: none"> <li>• ITMs</li> <li>• ATMs</li> <li>• Drive Thrus (All Branches)</li> </ul>
Check Deposit	<ul style="list-style-type: none"> <li>• Mobile App</li> <li>• Night Drop (Shelbyville, Lewisburg, College St)</li> <li>• Drive Thrus (All Branches)</li> <li>• ITMs</li> </ul>
Loan	<ul style="list-style-type: none"> <li>• Online</li> <li>• (931) 680-1400</li> </ul>
Skip-a-Loan-Payment	<ul style="list-style-type: none"> <li>• (931) 680-1400</li> </ul>
Loan Payment	<ul style="list-style-type: none"> <li>• Mobile App</li> <li>• Online Banking</li> <li>• Drive Thrus (All Branches)</li> <li>• Night Drop (Shelbyville, Lewisburg, College St)</li> <li>• ITMs</li> <li>• (931) 680-1400</li> </ul>
Card Services	<ul style="list-style-type: none"> <li>• (931) 680-1490</li> </ul>
Wires	<ul style="list-style-type: none"> <li>• (931) 680-1400</li> </ul>
Membership Application	<ul style="list-style-type: none"> <li>• (931) 680-1400</li> </ul>
Balance History or General Inquiries	<ul style="list-style-type: none"> <li>• Online</li> <li>• Mobile App</li> <li>• Touch Tone Teller (931) 680-1401 option 1 (615) 217-3240 option 2</li> <li>• (931) 680-1400</li> </ul>
Safe Deposit Box Entry	<ul style="list-style-type: none"> <li>• By appointment only (931) 680-1410 (Shelbyville) (931) 359-3499 (Lewisburg) (615) 217-2226 (College St)</li> </ul>
Mortgage Applications/Closings	<ul style="list-style-type: none"> <li>• By appointment only (931) 680-1400</li> </ul>
COVID-19 Related Hardships	<ul style="list-style-type: none"> <li>• (931) 680-1413</li> <li>• (931) 680-1402</li> <li>• (931) 680-1403</li> </ul>



[www.heritagesouth.org](http://www.heritagesouth.org)

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